

Customer Ms. Mrs. Mr. Company **Please fill out the form legibly in block capitals!**

Last Name _____ Street / Number _____

First Name _____ Date of Birth _____ ZIP / Town _____

E-Mail _____ Telephone _____ DOD-ID-no. _____

Previous telephone connection

I agree with the cancellation of my telephone connection with my current service provider by means of the provider change form and authorize VEGA-net GmbH to commence porting my existing phone number(s) and send a termination notice to my existing provider.

Previous Provider: _____

In addition to porting, I also authorize VEGA-net GmbH to take the telephone number(s) into the VEGA-net GmbH network. I also authorize VEGA-net GmbH to obtain information in my name from my current service provider for the purpose of clarifying any questions about the telephone connection.

I want to keep my existing number(s)

I want _____ new VEGA-net phone number(s)
Number

A. Choose your package:

	Monthly cost:	Single cost: (with VDSL router from VEGA-net)	Single cost: (with customer's own VDSL router)
<input type="checkbox"/> VEGA-8 Up to 8 Mbit/s download, up to 1 Mbit/s upload	31,95 €	<input type="checkbox"/> 99,00 €	<input type="checkbox"/> 59,00 €
<input type="checkbox"/> VEGA-40 Up to 40 Mbit/s download, up to 10 Mbit/s upload	41,95 €	<input type="checkbox"/> 99,00 €	<input type="checkbox"/> 59,00 €
<input type="checkbox"/> VEGA-75 Up to 75 Mbit/s download, up to 20 Mbit/s upload	52,95 €	<input type="checkbox"/> 99,00 €	<input type="checkbox"/> 59,00 €
<input type="checkbox"/> VEGA-100 Up to 100 Mbit/s download, up to 40 Mbit/s upload	57,95 €	<input type="checkbox"/> 99,00 €	<input type="checkbox"/> 59,00 €
<input type="checkbox"/> My contract without a minimum contract term (Cancellation is possible on a monthly basis at the end of the month)		single costs of: 100,00 €	

All prices include VAT. We don't accept VAT-forms.

B. Extras

	Monthly cost:	Monthly cost:
<input type="checkbox"/> Flatrate for the german conventional telephone network	4,95 €	<input type="checkbox"/> VEGA-net International flat 2, for calls to landline ² 6,95 €
<input type="checkbox"/> VEGA-mobil flatrate in all german cellphone nets	9,90 €	<input type="checkbox"/> Telephone Book entry (form necessary) 0,00 €
<input type="checkbox"/> VEGA-net International flat 1, for calls to landline ¹	3,95 €	<input type="checkbox"/> FastPath bookable only with package VEGA-100 Single cost: 24,95 € Monthly cost: 1,95 €

C. Itemized list of calls (Monthly)

Itemized list of calls online 0,00 €

Itemized list of calls in paper form 2,00 €

Please note that you must choose to receive the invoice and the itemized bill either both online or both in paper form (max. 2 €). I affirm that all co-users belonging to the household and any future co-users will be informed about the itemized billing.

D. Bill (Monthly)

Online bill 0,00 € Bill in paper form 2,00 €

Confidential data and the information of the monthly bill can be sent to this E-Mail address:

E. TV

	Single cost:	Monthly cost:
<input type="checkbox"/> waipu.tv Comfort	0,00 €	7,49 €
<input type="checkbox"/> waipu.tv Perfect Plus	0,00 €	11,99 €
<input type="checkbox"/> waipu.tv 4K Stick	49,99 €	0,00 €

A separate request form for waipu.tv is required when applying for waipu.tv (www.vega-net.de)

F. Hardware and installation service

Premium VDSL router FRITZ!Box (monthly rent 3,95 €)

No installation service - I will install the router myself (free of cost)

Basic installation Internet + Telephone (form necessary) (Single cost 69,00 €)

Basic Installation Internet + Telephone includes the connection of the router to the existing wiring network, during the VEGA-net business hours. Details are provided in the performance description at www.vega-net.de/downloads. Installation services for customer-specific routers are not offered.

G. Total Cost

Total cost monthly: _____ € Total cost single payment: _____ €

*1VEGA-net International flat 1, for calls to landline: China, Denmark, France, Greece, Hong Kong, Ireland, Israel, Canada, Croatia, Norway, Portugal, Romania, Sweden, Singapore, Thailand, Hungary, USA, Cyprus.

*2VEGA-net International flat 2, for calls to landline: Belgium, Bulgaria, Estonia, Faroe Islands, Gibraltar, Great Britain, Italy, Japan, Lithuania, Liechtenstein, Latvia, Luxembourg, Malta, Monaco, the Netherlands, Austria, Poland, Puerto Rico, Russia, San Marino, Switzerland, Slovakia, Slovenia, Spain, Czech Republic, Turkey.

H. Other

SEPA Direct Debit Mandate:

Please fill out the form legibly in block capitals!

Creditor Identification number: DE96ZZZ00000147233 | VEGA-net GmbH, Hochspeyerer Straße 22, 67677 Enkenbach-Alsenborn

Apply the SEPA Direct Debit mandate for direct debit purchase of telecommunications and support services on conclusion of this contract.

VEGA-net GmbH will provide information to me about this SEPA direct debit type of payment prior to the initial collection.

SEPA Direct Debit Mandate:

I/We authorize the creditor VEGA-net GmbH to draw payments from my/our account per direct debit procedure. At the same time, I/we instruct our bank to pay the amount drawn by direct debit from creditor VEGA-net GmbH from my/our account. Note: I/We have the right to claim a refund within eight weeks starting on the date on which the account was debited. The terms and conditions as agreed with my/our credit institute are applicable. I/We are aware that bank transfer fees will be charged in the event of non-acceptance. The responsibility for payment of these costs rests with me/us. In case of non-acceptance, the issued direct debit authorization expires.

Mandate reference to be distributed separately.

Payment due (please choose)

on the 5th calendar day of every month on the 15th calendar day of every month

Details account holder

Last name of the account holder

Street / Number

First name of the account holder

ZIP / Town

IBAN

BIC

Date: _____ Sign: _____

Contract Term

A contract conclusion requires written confirmation of acceptance by VEGA-net or an actual connection by VEGA-net GmbH. The contract period is 24 months from provision and can be terminated with a notice period of one month prior to the expiration of the contract period. After expiration of the contract period, the contract automatically extends for an indefinite period and can be terminated at any time by providing a written notice of one month.

Relocation: If the service is not offered at the new place of residence, the customer is entitled to terminate the contract after adhering to a notice period of one month (in accordance with the Telecommunications Act).

Ordering

Data protection: I declare that I have read and understand the general data privacy policy. I know that I can review the privacy policy at www.vega-net.de online. I agree to the processing of the data that I provide. I also agree that this data may be shared with and used by third parties to the extent that VEGA-net GmbH engages these third parties for the purposes of contract performance (for example, payment settlements, payment reminders, customer service, and order processing).

Credit assessment: I agree that VEGA-net GmbH may obtain the usual bank information concerning the account specified in the direct debit authorization from the respective bank. I also revocably agree that prior to the conclusion of the contract and during the term of the contract, VEGA-net GmbH may recover the required data and exchange information with a credit agency for the purpose of obtaining a credit rating.

Cancellation policy: I understand that I have a fourteen-day grace period from the conclusion of the contract in which to cancel this contract without giving any reason. I declare that I have read and understand the cancellation policy.

Contact consent: I may revoke the below consent in whole or in part at any time.

Yes, VEGA-net may contact and advise me by telephone or in writing.

No, do not send me information.

Date: _____ Sign: _____

Binding order placement: In addition to the conditions of this order form, also applicable are: the general terms and conditions of VEGA-net GmbH, the respective product-specific service description, the valid price list, the contract summary, the cancellation policy, the router freedom notice, and the data protection notice of VEGA-net GmbH. With my signature, I confirm that I have taken note of the aforementioned documents, all of which are easily accessible at www.vega-net.de and that I also acknowledge their validity. All prices shown include VAT.

Date: _____ Sign: _____